

RESOURCES for MEDICAL HOME - CARE COORDINATION Region 1
(The parishes of: Jefferson; Orleans; Plaquemines; St. Bernard)

| Name of Organization & Intake Phone Number | Services Provided | Eligibility Criteria | Physician Referral |
|---|---|--|---------------------------|
| Advocacy Center 800-960-7705 Spanish 800-960-7705-X 2 Vietnamese 800-960-7705-X 3 www.advocacyla.org/priorities.php | Legal assistance; Patient rights; Legal representation at no cost to families | Funded by the state for persons elderly or with disabilities | No |
| Child Protection Investigation Orleans 504-680-9000 Jefferson East & St. Bernard 504-736-7033 Jefferson West & Plaquemine 504-361-6161 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us | Investigates child abuse and neglect; Validates claims | Ages birth through age 18 | No |
| Children's Special Health Services Family Resource Center 504-896-1340 Fax 504-896-1360 www.dhh.louisiana.gov (Type in "Children's Special Health Services") | Information & Referral; Peer to peer support; Care coordination | None | No |
| Dental Services 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (Type in "dental services – Medicaid") | Dental Care 21 & younger | Medicaid Eligible | No |
| Dept. of Education (Child Search) Orleans 504-304-4988 www.nops.k12.la.us Jefferson - East Bank 504-736-1836 West Bank 504-544-6028 Plaquemine 504-595-6052 St. Bernard 504-301-2000x143 www.louisianaschools.net/lde/pair/1213.html | Developmental Screening 3 – 5 years; Special Ed Preschool; Provide Therapies (ST, OT, PT) | 3 to 21 years old | No |
| Early Childhood Support Services www.ecssla.org 504-483-1821 | Infant MH 0 - 5 yr | Self Referral | No |
| Early Steps Orleans, St. Bernard , Plaquemine 504-595-3408 Jefferson 504-496-0165 www.eikids.com (Type in "contacts") | Developmental Screening and Early intervention; Provide therapies (ST, OT, PT) | 0 to 3 years old | No |
| Emergency/Disaster Am Red Cross 800-229-8191 www.arcno.org United Way 504-822-5540 www.unitedwaynola.org Federal/State Dept Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov | Emergency relief Vietnamese/ Spanish Evacuation guides 24 hr hot line-SSI WIC, Medicaid Food Stamps | No out of pocket cost Financial Criteria | No |
| Families Helping Families FHF SE La: 504-943-0343 877-243-7352 www.fhfsela.org FHF Jefferson: 504-888-9111 800-766-7736 www.fhfjefferson.org Family 2 Family Health Information Center www.blfhf.org/f2fhic/index 800-331-5570 | Information & Referral; Education & Training; Peer to peer support | No out of pocket cost | No |
| Food Stamps (SNAP) 504-599-1700 Orleans/St. Bernard 888-524-3578 www.dss.la.gov | Food Stamps | Financial Criteria | No |

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|---|---|---|---|
| LSU Behavioral Sciences Center 504-412-1580 or 504-412-1581 www.lsuhsn.com/locations | Mental Health & Addictive Disorders ages 0 - adult | Self Referral | No |
| Medicaid Enrollment Line La Chip 877-252-2447 www.lachip.org La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com | Health Insurance 24 hours automated service; Vietnamese /Spanish spoken | Financial Criteria La MOMS - Pregnancy and up to 60 days post partum | No |
| Medicaid Medical Transportation (non-emergency) 800-836-9587 www.dhh.louisiana.gov (Type in "Medicaid medical transportation") | Transportation (cab) to & from medical appointments Transports parent and child | Medicaid Eligible | No |
| Metropolitan Human Service Dist. (MHSD/DDS - OCDD related services)* www.mhsdla.org 504-599-0245 (MHSD – Mental Health) 504-568-3130 www.dhh.louisiana.gov (Type in "Metropolitan human service district") Jefferson Parish Human Service Authority (JPHSA – OCDD related services)* 504-838-5357 www.jphsa.org (JPHSA – Mental Health) 504-349-8833 After hours: 504-832-5123 * from birth to 3 – see also Early Steps | Cash subsidy; Early Intervention; Extended Family Living; ICF/DD Residential Services; Individual and Family Support; Support Coordination; Supported Living; Transition, Vocational & Rehabilitative Services; Waivers Mental Health Services; Addictive Disorders | Ages 3 and up For OCDD – Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe) | No For OCDD MD to sign forms during enrollment process |
| Personal Care Services - EPSDT (KIDMED referral asst. hotline) 877-455-9955 www.la-kidmed.com | Personal Care Services | Medicaid Eligible 0 - 21 years of age Medical Criteria | No Forms signed during enrollment |
| Pharmacy Assistance Partnership for Prescription Ass't 888-477-2669 www.pparxla.org St. Vincent De Paul 504-940-1904 ext 7 Wal-Mart www.walmart.com Walgreens www.walgreens.com Target www.target.com | Find prescription medications for people in need Monday/ Wednesday 8-10 en Espanol \$4/30 day supply | Fees based on out of pocket cost No out of pocket for those without insurance | No |
| Shriners Hospitals for Children (Orthopedic Services) Shreveport 318-222-5704 www.shrinershospitals.org | Orthopedic conditions; Surgery; Therapy; Equipment | No out of pocket cost - must keep appointments | Diagnosis from physician |
| Social Security Income/Disability 800-772-1213 www.ssa.gov | Income for disabled Reapply if denied | Medical Criteria | Diagnosis from physician |
| Women Infants and Children (WIC) 800-251-2229 www.dhh.louisiana.gov (Type in "WIC") | Food and formula vouchers WIC Healthy Baby Line | Must keep MD appointments | MD to sign application/ referral |

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or diagnoses.
When in doubt – refer to the agency and they will determine eligibility.

Information provided by Louisiana Children's Special Health Services (CSHS) 6/2011
www.dhh.louisiana.gov